



SafeZone App Installation and permissions walkthrough for iOS and Android - SSO

11 June 2021

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Downloading and installing SafeZone	3
<i>Invitation email from SafeZone</i>	3
<i>iOS Setup Walkthrough</i>	4
Installing SafeZone	4
Setting up your SafeZone account	4
Setting your SafeZone Permissions (iOS)	6
iOS Permission settings	7
<i>Android Setup Walkthrough</i>	8
Installing SafeZone	8
Setting up your SafeZone account	8
Setting your SafeZone Permissions (Android)	10
Disabling Battery optimisation	11

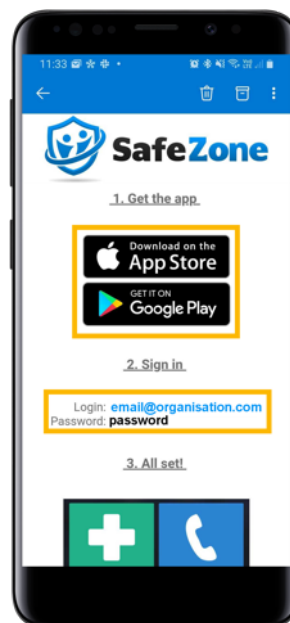
Downloading and installing SafeZone

Invitation email from SafeZone

1. You will receive an email to your email address inviting you to join SafeZone




2. Open up the email
3. To download and install SafeZone:
iPhone users tap on [Download on the App Store](#)
OR
Android users tap on [Get It On Google Play](#)



iOS Setup Walkthrough

Installing SafeZone

The steps below will go through how to set up the SafeZone App on an iPhone (iOS) device

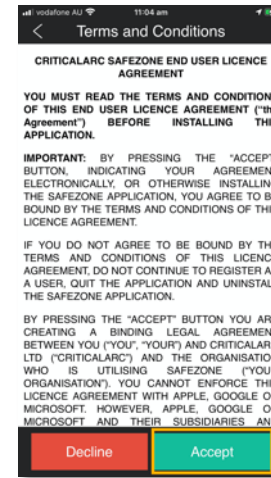
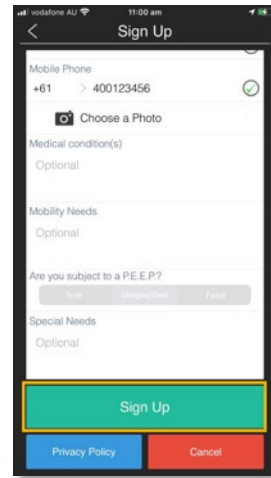
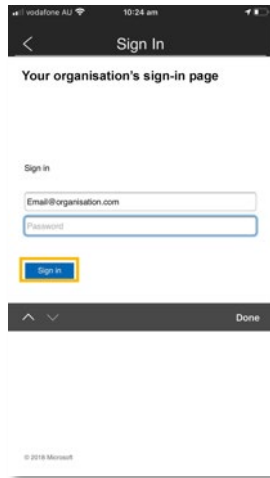
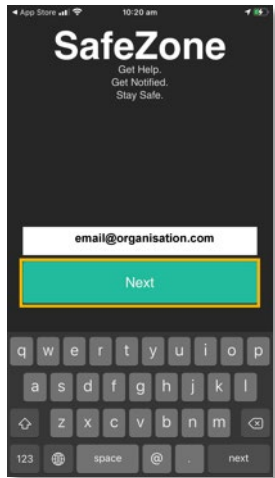
1. After tapping on **Download on the App Store**, the SafeZone App download screen will appear. Make sure you are downloading the correct app by CriticalArc Pty Ltd. Please refer to the screenshot to the right
2. Tap on  to start the download and installation of the SafeZone App onto your device.
3. Tap on **Open** to open the SafeZone App.

Setting up your SafeZone account

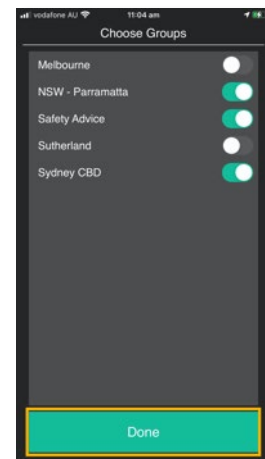
4. Enter in the email address for your account. Tap on **Next**
5. You will then be redirected to your organisation's sign-in page. Enter in your organisation's credentials to log in.
6. Complete your registration by updating your profile, adding your name and mobile phone number. An administrator may have already added this information on your behalf however it is recommended to check that your details are entered in correctly
7. If you wish to add a photo to your profile, tap on **Choose a Photo** (optional, but recommended to assist responders in locating you, when you request help)
8. Tap on **Sign Up** to complete your registration for SafeZone.
9. On the Terms and Conditions screen, tap on **Accept**.



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10. The Choose Groups screen is related to an inactive function in Stanford's SafeZone. You can skip this step. Tap on **Done**.

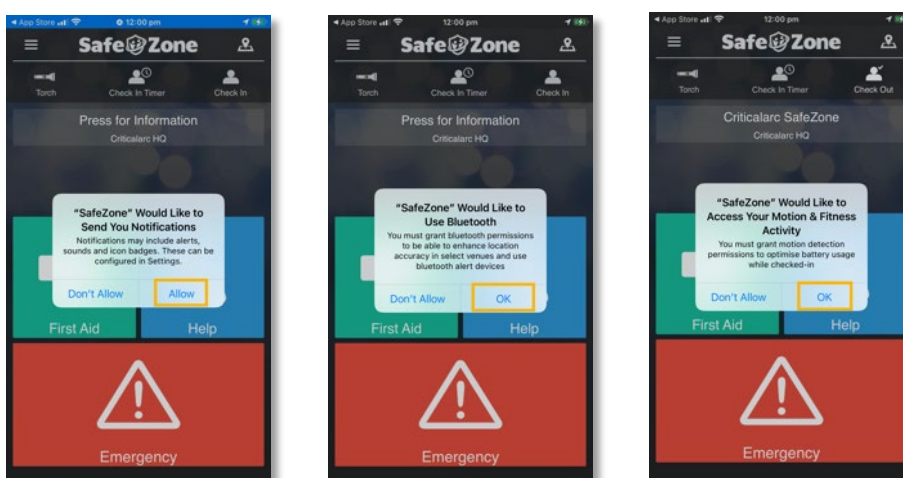


Setting your SafeZone Permissions (iOS)

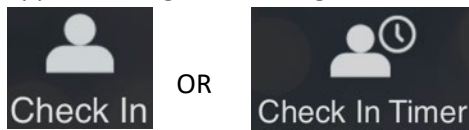
11. You will then be presented with the SafeZone home screen with the 3 alert buttons.
12. The app will require you to enable the permission for Location, select **Allow While Using the App**



13. The Notifications, Motion & Fitness and Bluetooth will also need to be allowed. Select **Allow** or **OK** to be able to use the features of SafeZone properly.

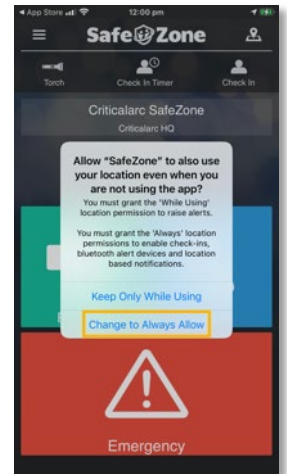


14. If you tap on the **Check-In** (or **Check-In Timer**) button, select the option for **Change to Always Allow**. This will allow SafeZone to use your location services even if the app is running in the background.



15. You will now be able to use SafeZone to raise alerts, check-in and share your location and receive communications from your organisation.

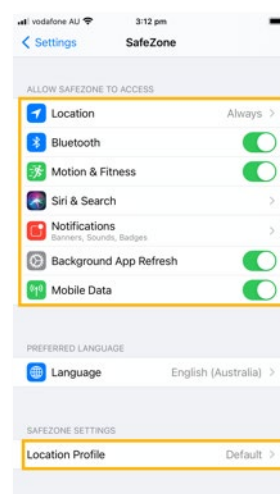
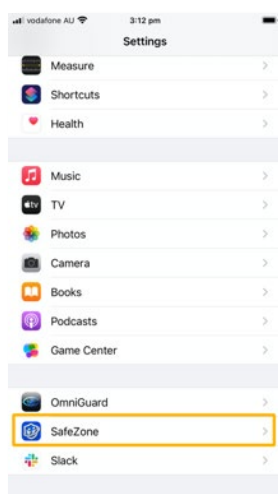
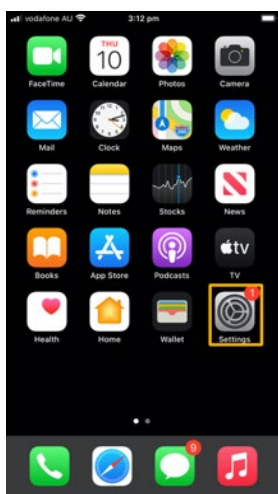
NOTE: Check In and Check In Timer are not monitored on the Stanford campus, at this time.



iOS Permission settings

If you are familiar with how to set up settings and permissions on your iPhone device or you have followed the steps above and are still having issues with the SafeZone App, please refer to the screenshots below to correctly set up the permissions for the SafeZone App.

1. On the iPhone home screen, tap on the **Settings** icon.
2. Scroll down and tap on SafeZone to open the SafeZone settings screen.
3. The required settings for the SafeZone App are shown in the below-right screenshot

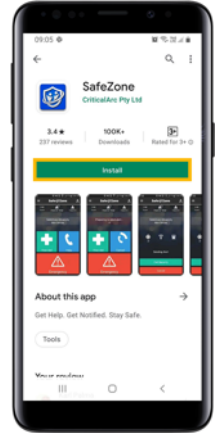


Android Setup Walkthrough

Installing SafeZone

The steps below will go through how to set up the SafeZone App on an Android device. Please note, the steps and screenshots below are done on a Samsung device, and different Android manufacturers may have different Android settings.

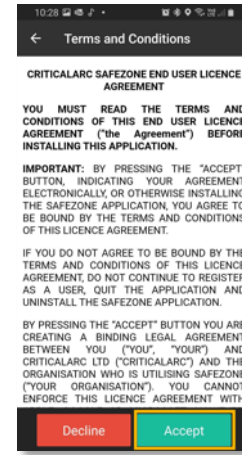
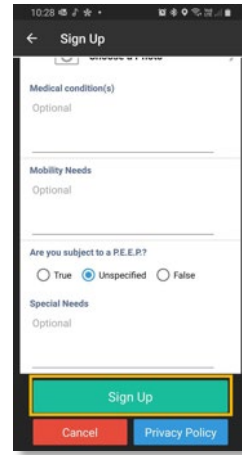
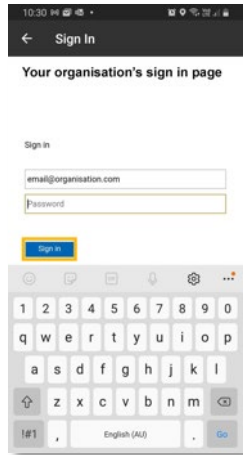
1. After tapping on **Get it from Google Play**, the SafeZone App download screen will appear. Make sure you are downloading the correct app by CriticalArc Pty Ltd. Please refer to the screenshot to the right.
2. Tap on **Install** to start the download and installation of the SafeZone App onto your device.
3. Tap on **Open** to open the SafeZone App.



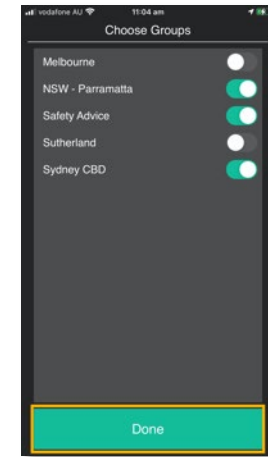
Setting up your SafeZone account

4. Enter in the email address for your account. Tap on **Next**
5. You will then be redirected to your organisation's sign-in page. Enter in your organisation's credentials to log in.
6. Complete your registration by updating your profile, adding your name and mobile phone number. An administrator may have already added this information on your behalf however it is recommended to check that your details are entered in correctly
7. If you wish to add a photo to your profile, tap on **Choose a Photo** (optional but recommended to assist responders in locating you, when you request help)
8. Tap on **Sign Up** to complete your registration for SafeZone.
9. On the Terms & Conditions screen, tap on **Accept**

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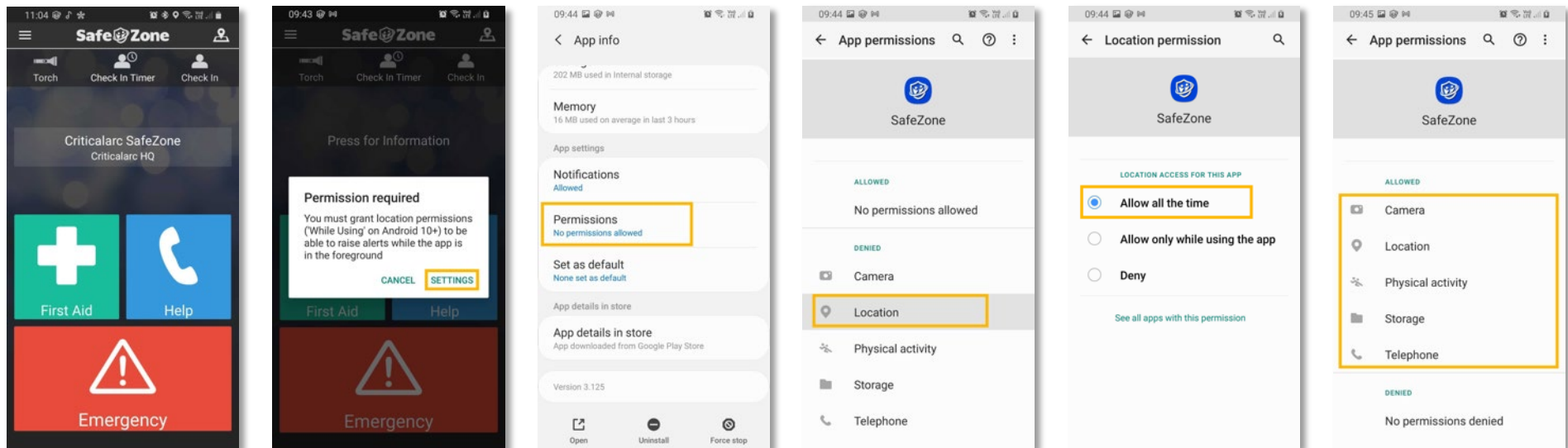
10. The Choose Groups screen is related to an inactive function in Stanford's SafeZone. You can skip this step. Tap on **Done**.



Setting your SafeZone Permissions (Android)

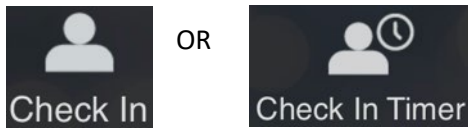
11. You will then be presented with the SafeZone home screen with the 3 alert buttons.

12. A prompt to enable permissions for SafeZone will appear. SafeZone requires you to enable permissions for Camera, Location, Physical Activity, Storage and Telephone. By default, all permissions are set to **Denied**. Please Select **Allowed** to be able to use the features of SafeZone properly. For the Location permission, select the permission for **Allow all the time**. Please refer to the screenshot below-right for the required settings.



Disabling Battery optimisation

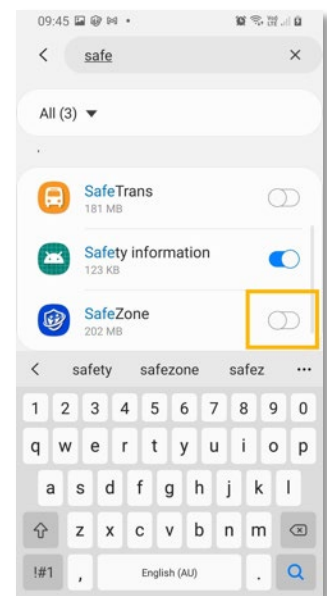
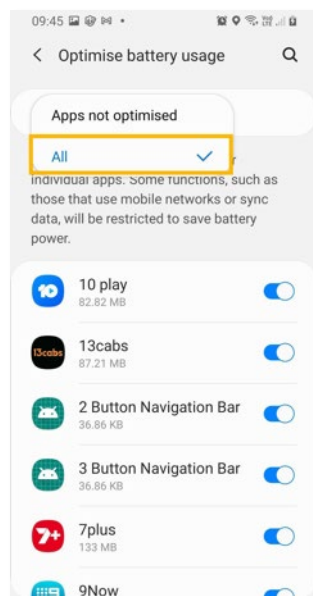
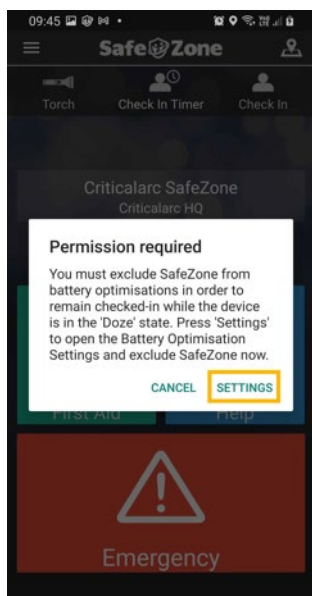
13. Android devices have a battery optimisation feature which needs to be disabled so that SafeZone can share your location while in the 'Doze' or black screen state. When the pop-up appears, tap on **Settings**. If the Permission required prompt does not appear, tap on **Check In** or **Check In Timer** to display the prompt.



14. Tap on the drop-down at the top and change from **Apps not optimised** to **All**

15. Scroll down and search for **SafeZone**. Newer Android devices may have the ability to search for SafeZone using the magnifying glass at the top.

16. Disable battery optimisation by toggling the switch off (left)



NOTE: Check In and Check In Timer are not monitored on the Stanford campus, at this time.

Menu and Buttons Detail

Refer to the Quick Start Guide for detailed info about the Stanford-specific functions in SafeZone. Note that Check In and Check In Timer are not monitored on the Stanford campus, at this time.



Using the SafeZone App



The screenshot shows the SafeZone app interface on a mobile device. The status bar at the top displays 'vodafone UK', signal strength, Wi-Fi, time '09:43', and battery level. The app header includes a menu icon, the 'SafeZone' logo, and a location icon. Below the header are three buttons: 'Torch', 'Check In Timer', and 'Check In'. A large grey button labeled 'Press for Information' is positioned above a map showing 'Solihull Office'. At the bottom, there are three main buttons: 'First Aid' (green with a white cross), 'Security' (blue with a white telephone handset), and 'Emergency' (red with a white warning triangle). Callout boxes provide detailed descriptions for each of these elements.

Menu Icon: This allows access to the user profile and other features.

Torch Button: This button allows the user to access the torch directly through the SafeZone App.

Check In Timer Button: This button allows the user to share their location for a desired time period, after which an alert will be sent to security if the user does not 'Check Out'.
Example uses: sharing a taxi journey or when working alone in a secluded or dangerous location.

Check In Button: Allows the user to share their location with responders by 'Checking In'. You may be asked to share your location in the event of an emergency.

Location Icon: Allows the user to view their location on Google or Apple Maps.

Press for Information Button: This button will take the user to an information page based on their location. This could be a country guide when abroad.

First Aid Button: In the case the user needs general help or assistance, this button will either:
Call an appropriate individual.
Call the Security Control Room.
Raise an alert in the Security Control Room.

Security Button: In the case of an emergency, this button will:
Call the relevant, local emergency services number.
Raise an alert in the Security Control Room.

Emergency Button: In the case of an emergency, this button will:
Call the relevant, local emergency services number.
Raise an alert in the Security Control Room.

Not all menu options are available in the Stanford SafeZone application.



Using the SafeZone App



The screenshot shows the main menu of the SafeZone app. The menu items are: User Name, Settings, Report A Tip, Information, Notifications, Buses, Regions, Alert Devices, Diagnostics, Version up to date, Feedback, Privacy Policy, Terms and Conditions, and Sign Out. Callout boxes provide detailed explanations for each item.

- Settings**: Settings is where the user accesses preferences for: Automatic Check-In, Version Notifications, and Language.
- Report A Tip**: This button takes the user to an information page (e.g. Security/App info etc).
- Buses**: If enabled, this button allows the user to keep track of campus transport, such as night buses.
- Alert Devices**: The Alert Devices menu allows the user to connect a V.Alert Bluetooth Panic Button.
- Version up to date**: Allows the user to keep track of the App version.
- Privacy Policy**: This button gives the user access to the SafeZone Privacy Policy.
- Sign Out**: This button signs the user out of the SafeZone App.
- User Name**: This button allows the user to access and edit their Profile.
- Report A Tip**: When enabled, the user can Report A Tip to security (e.g. Disturbance, Suspicious Activity).
- Notifications**: Here the user can view recent notifications and manage optional notification groups.
- Regions**: This button allows the user to quickly view and select available SafeZone Regions.
- Diagnostics**: This button takes the user to the App's diagnostic page.
- Feedback**: This Feedback button allows the user to access guides and contact support.
- Terms and Conditions**: Here the user can find the Terms and Conditions of the SafeZone App.

For additional assistance, contact vbergado@stanford.edu



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Contact CriticalArc

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